

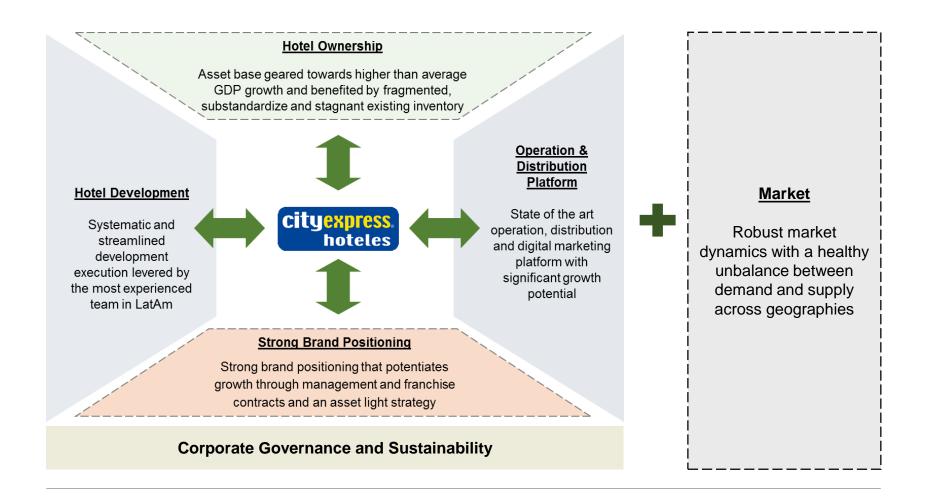
## **Key Investment Considerations**



- Fully integrated business model with exposure to the complete hospitality value chain characterized by a product with the highest value-price ratio.
- Systematic and streamlined development execution from the most experienced team in LatAm that secures entry cap-rates and maximizes returns.
- Largest hotel chain in its segment in Mexico with geographically diversified asset base geared towards higher than average GDP growth and benefited by fragmented, substandardize and stagnant existing inventory.
- State-of-the-art operation, distribution and digital marketing platform at the forefront of industry trends levered by a "real-time operation" organizational culture.
- Strong brand positioning that potentiates growth through management and franchise contracts and an asset light strategy.

## **Hoteles City Express Business Model**





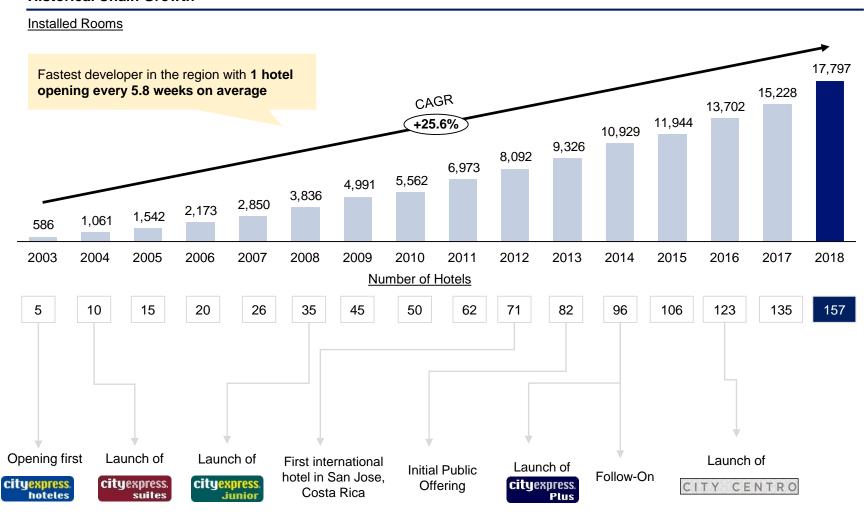
**Strong Operating and Financial Performance** 



## **Fastest Growing Hotel Chain in LatAm**

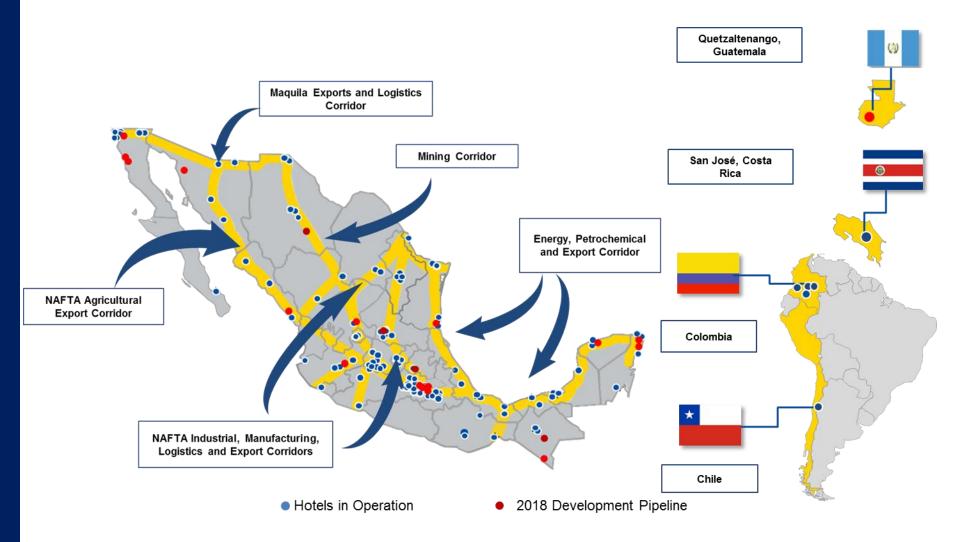


#### **Historical Chain Growth**



# **Proven Development Execution Across Geographies and Countries**



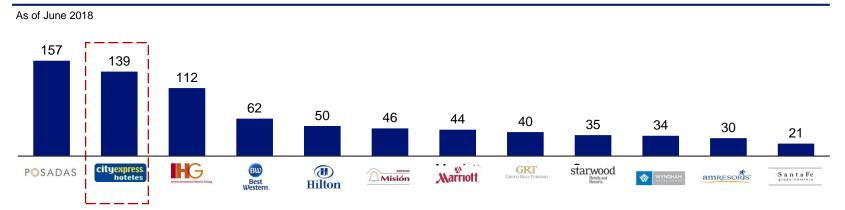




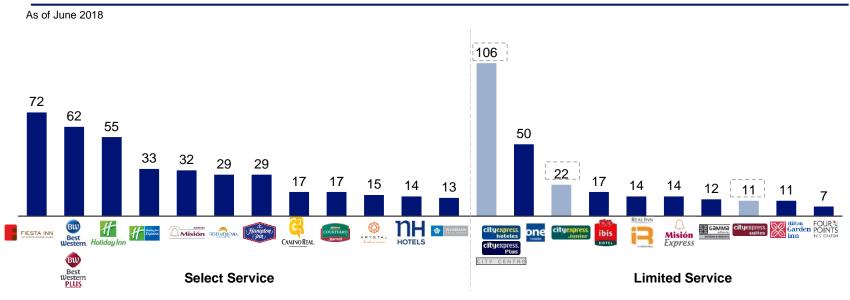
# **Hotel Chain with Largest Inventory in Mexico**



### **Number of Hotels by Chain in Mexico**



## **Number of Hotels by Brand in Mexico**

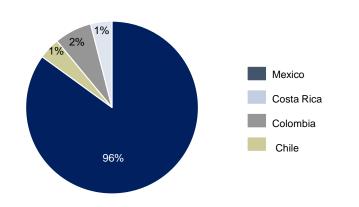


# Diversified Asset Portfolio with High Appreciation Potential



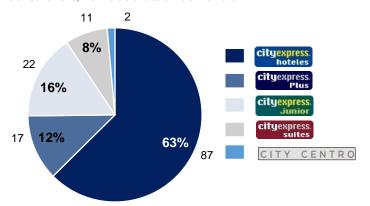
### **Geographic Coverage by Country**

As of June 2018



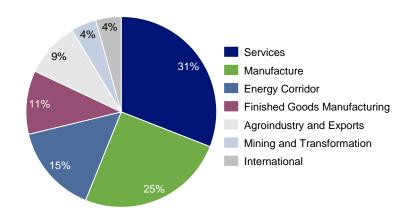
### **Hotel Portfolio by Brand**

As of June 2018, # of Hotels and % of Total Portfolio



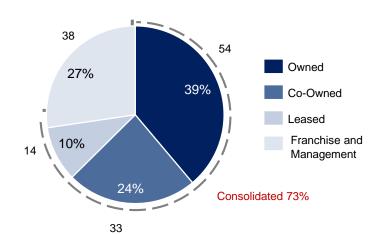
### **Presence in Mexico by Economic Activity**

As of June 2018, % of Total Portfolio based on Number of Hotels



### **Hotel Portfolio by Ownership**

As of June 2018, # of Hotels and % of total Portfolio



9



# Innovative and Disruptive Room Operation and Distribution Platform



- Innovative technological platform receiving more than 80% of reservations through own channels.
- Optimized Yield
   Management System
   executed in real time
   focused on maximizing
   RevPAR.
- City Premios Loyalty
   program with over 600,000
   active members
   accountable for 20% of total
   occupied room nights.
- More than 8,000 corporate agreements that account for approximately 40% of total occupied room nights.
- Solid commercial agreements and partnerships that turn into sales.

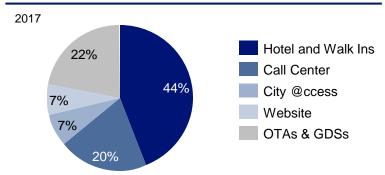




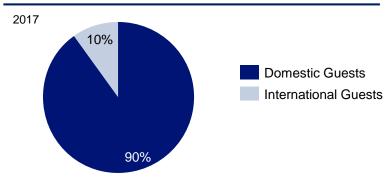




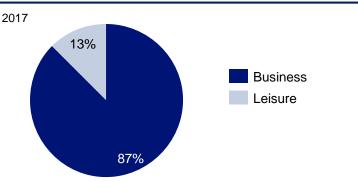
## **Room Nights Sold by Channel**



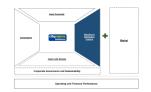
## **Room Nights Sold by Guest Type**



## **Room Nights Sold by Travel Purpose**

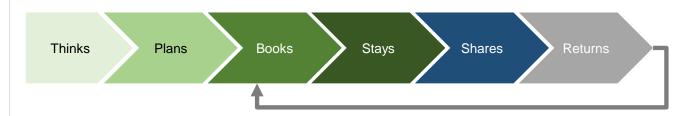


# Organizational Culture Aligned with Guest Cycle and Digital Experience

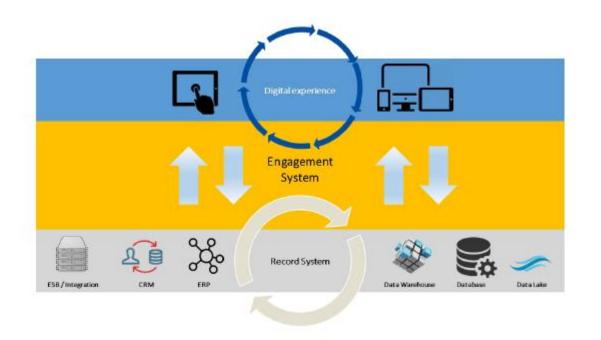


- Organizational culture
   defined by empowering our
   personnel, being close to
   our guests and exploting our
   technology
- Sales processes geared towards the guest cycle
- Decision making process levered by big data analytics streaming from an integrated engagement system that combines data mining and customer digital experience
- Powerful technological tools through a digital platform that allows an "online operation"
- Intensive data-mining useful for optimal and instantaneous decisionmaking

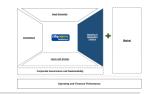
### **Guest Cycle**



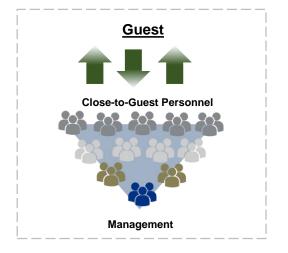
### Link Between Digital Experience and Usage of Colleted Data



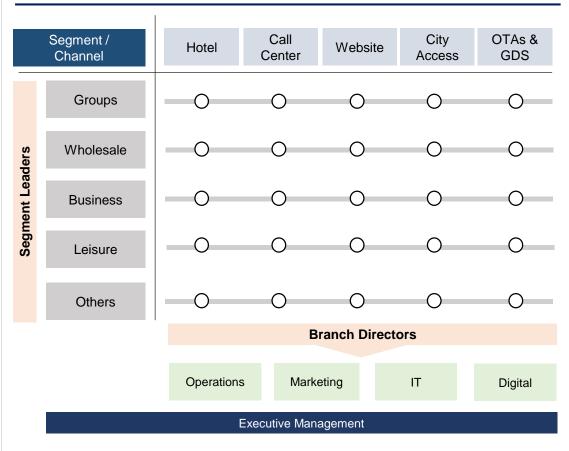
# A Matrix Organization That Supports and Enhances Operations On All Fronts



- Bulletproof operation system due to matrix structures defined by business processes
- Personnel empowerment that allows a quick, efficient and guest-oriented decision making
- Closeness to the guest as an "inverted pyramid"
- Channel sales optimization maximizing rates and encouraging profitable commercial drive



### **Matrix Organization by Business Process**

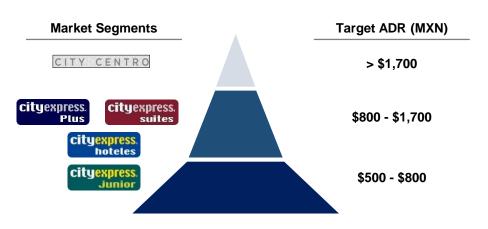


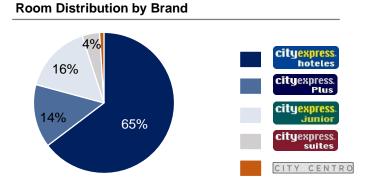


# One Brand and Five Successful Products to Serve our Market Segment



	cityexpress. hoteles	cityexpress. Plus	cityexpress. Junior	cityexpress. suites	CITY CENTRO
Description	Flagship Brand     Essential     amenities     Economy segment	City Express product located in Premium locations	<ul> <li>Budget segment brand</li> <li>Same quality within smaller rooms</li> </ul>	<ul><li>Extended stay brand</li><li>Apartment-style layout</li></ul>	City Express product within city downtowns with Premium decor
Average Room Size	23 m <sup>2</sup> (248 ft <sup>2</sup> )	23 m2 (248 ft2)	17 m <sup>2</sup> (183 ft <sup>2</sup> )	30 m <sup>2</sup> (323 ft <sup>2</sup> )	23 m <sup>2</sup> (248 ft <sup>2</sup> )
Average Daily Rate (ADR)	MXN \$600 – \$1,200	MXN \$1,000 – \$1,500	MXN \$500 – \$750	MXN \$750 – \$1,700	MXN \$ 1,800 – \$3,000
Rooms per Hotel	100 – 150	70 – 150	105 – 134	26 – 120	35 – 80
# of Hotels <sup>(1)</sup>	87	17	22	11	2
# of Rooms <sup>(1)</sup>	10,135	2,275	2,476	658	147





# **Products Focused on Maximizing the Price – Value Ratio for our Guests**





# **Best-in-class Design Translated in Efficient and Comfortable Spaces**







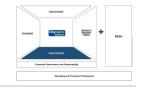








# **Products Adapted to Guest Lodging Needs and Budgets**















# **Presence in Premium Locations Hard to Replicate**

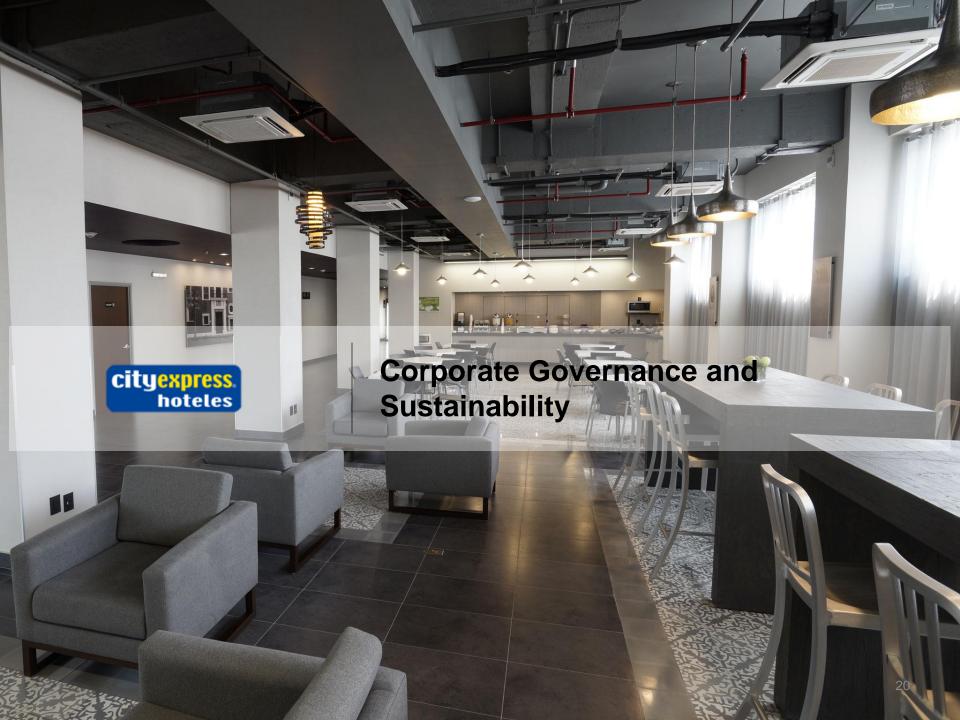


# CITY CENTRO





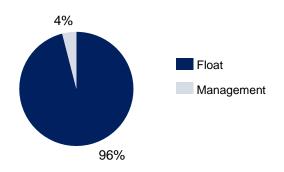




# Robust Corporate Governance Practices and Commitment to Sustainability



### **Broadly Diversified Investors Base**



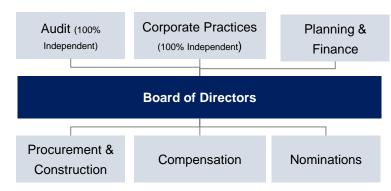
 Mainly independent Board of Directors – 12 out of 13 members are independent

## **Sustainability Strategy that Generates Results**

- Sustainability policy and committee effectively implemented.
- Top environmental practices and international certifications for hotels.
- Catalyst of positive social, economic and environmental impacts in all our locations.
- Deeply committed with UN's 2030 Goalds for Sustainable Development.

### **Committed and Capable Board of Directors**

#### **Board Committees**



- Practices aligned to protect monirity interests and cero corruption tolerance.
- Corporate Governance Manuals and Policies effectively implemented: <a href="https://goo.gl/vFvNOV">https://goo.gl/vFvNOV</a>

#### Portfolio of Certifications













#### Strategic Pillars and Initiatives

Economic

Entrepreneurship program, committed to growing employment opportunities

Environmental

Resource optimization and minimization of Carbon Footprint iniciatives

Social

Labor Inclusion and' welfare programs for employees



Download our 2017 Sustainability Report

http://cityexpress.com/ sustainability

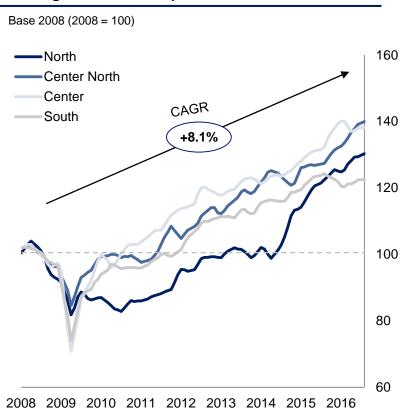


# **Tourism Sector in Expansion in Mexico**



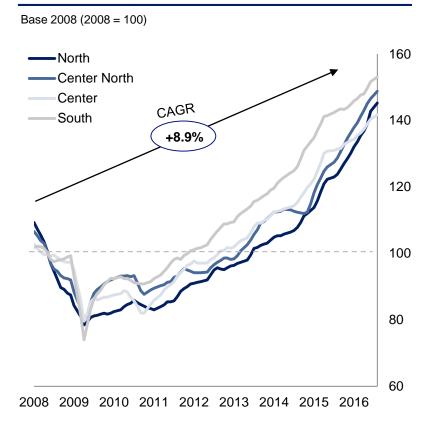
#### **Positive Trends on Tourist Arrivals**

#### **Passenger Arrivals to Airports Index**



# Adequate Absorption of Installed Capacity that Translates into Increasing Occupancy

#### **Hotel Occupancy Index**



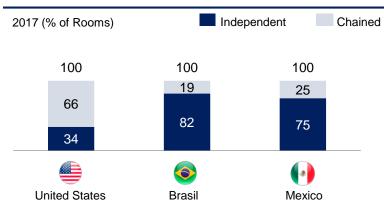
# Fragmented Industry that Presents Consolidation Opportunities



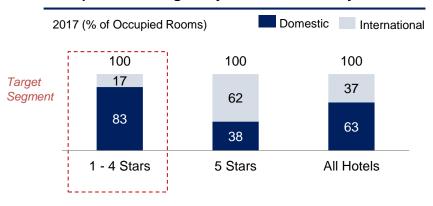
Hotel Supply – Fragmented and Dominated by Independent, Non-Standardized Hotels

## **Hotel Demand – Driven by our Target Customers**

#### **Breakdown of Independent and Chained Hotels**



### Occupied Room Nights by Guests' Nationality

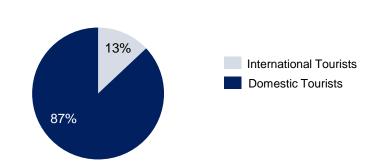


#### **Hotel Rooms in Mexico by Number of Stars**



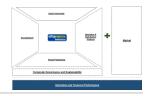
#### **Tourism Spending in Mexico (Tourism GDP)**

2017

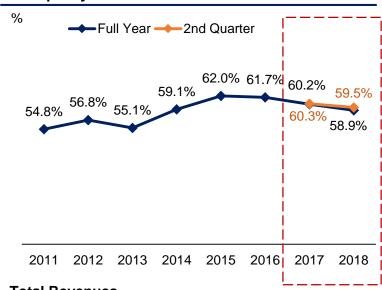




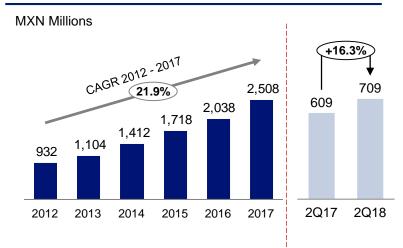
# **Sustained Growth in Operating and Financial Metrics**



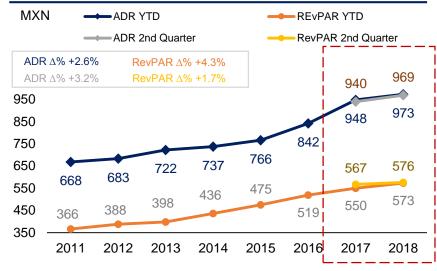
#### Occupancy



### **Total Revenues**

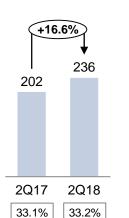


## Average Daily Rate (ADR) and Effective Daily Rate (RevPAR)

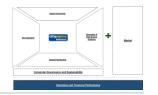


### **Adjusted EBITDA and EBITDA Margin**





# Significant Embedded Growth in Recently Built Inventory

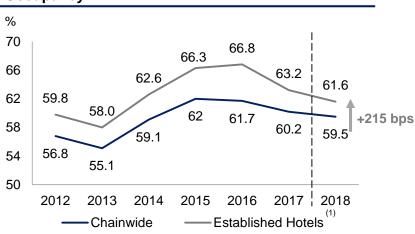


### **Number of Hotels in Operation**

# of Hotels in Operation at the End of Each Period 37% 39% 35% 33% 33% 29% 31% 29% 2017 i 2Q17 2Q18 Established Hotels<sup>(1)</sup> Non-Established Hotels % of Non-Established Hotels

#### **ADR** MXN +3.09% 2017 | 2018 Established Hotel (1) Chainwide —

### **Occupancy**

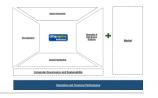


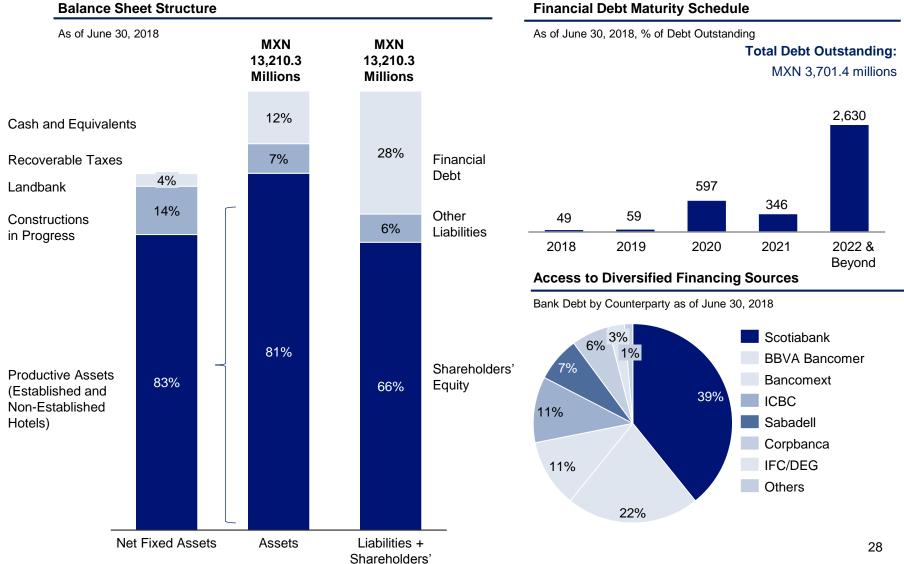
#### **RevPAR**



<sup>(1)</sup> Defined as the hotels with at least 36 months of operation

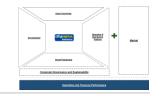
# **Solid Capital Structure to Support Growth**

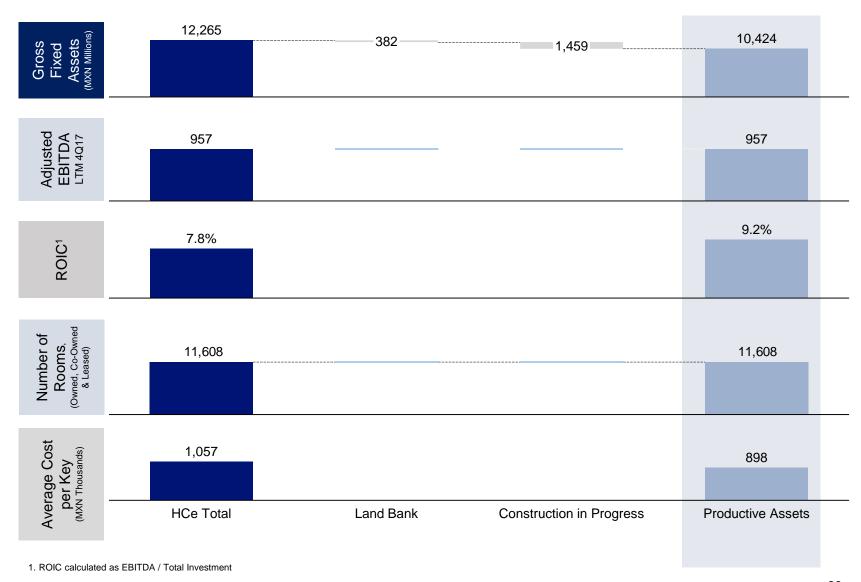




Equity

# **Significant Potential for High Returns Based on Pre-Productive Assets**







# **Best Business Model Across Competitive Landscape**



#### **Hotel Development**

- 22,000+ rooms developed by the Hoteles City Express team
- Systematic and streamlined design and development
  - Low, predictable costs
  - Benefit from scale in development
- Strong ROIC track record
- Control over entry cap rates

### **Hotel Ownership**

- 54 owned hotels<sup>(1)</sup>
- 33 co-owned hotels<sup>(1)</sup>
- 14 leased hotels<sup>(1)</sup>
- Primary focus on ownership and co-ownership of hotels
- Largest concentrated inventory of hotels in LatAm with significant appreciation potential that allows for strategic flexibility on long term business model

# Marketing and Distribution Platform

- Vast majority of reservation through own distribution channels.
- City Premios guest loyalty program
- Corporate and local agreements
- Targeted and cost-efficient marketing
- State-of-the-Art digital and technological platforms

# Strong Brand Positioning

- Strong brand positioning levered by geographical presence, targeted advertising resources allocation and best-inclass operating practices
- Standardized room layouts, furnishings and processes
- Brand licensing to thirdparty hotel owners under management contracts



# **Upside Valuation Potential Supported by Robust Performance on All Fronts**



		Initial Public Offering (June 2013)	2nd Quarter 2018	
Hotel Platform	Hotels / Rooms in Operation	72 / 8,201	139 / 15,691	91.3%
	Development Pipeline (Projects in Process)	13	35	169.2%
Operating Metrics <sup>1</sup>	Occupancy	55.1%	59.5%	440 pbs
	Average Daily Rate (ADR)	\$722	\$969	34.3%
	Revenue per Available Room (RevPAR)	\$398	\$576	44.7%
Financial Performance <sup>1</sup>	Total Revenues	\$968 MM	\$2,722 MM	181.2%
	Adjusted EBITDA / Margin	\$311 MM / 30.5%	\$957 MM / 35.16%	207.7%
	iviargiri			

## **Disclaimer**



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